

2006 Annual Report



*Providing Help.
Creating Hope.
Through the Power of You.*



Dear Friends,

God is love.

This simple yet profound message from Scripture is what Pope Benedict XVI chose as the theme for his first encyclical letter. As we recall that God is love, we are inspired to love others as well—a simple yet challenging truth about what it means to be a Christian. A simple idea that is some times difficult to accomplish.

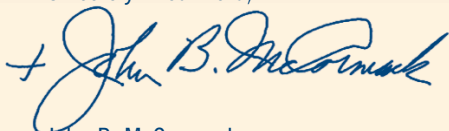
As followers of Christ, we seek ways to love others as we are loved by God. Even simple actions manifest our love for our neighbors. The decision to contribute to a charitable organization can be a large act—when joined with thousands of others—that brings God’s presence into another person’s life. So, one by one, Christians build up the Body of Christ, and the world comes to know and believe that God is love.

In this annual report, you will see how your prayers, good works and contributions have helped others serve our neighbors, who too often experience life on the edge and in the shadows. You and I get to be light for others—a reflection of the One who is “Light from Light, True God from True God.”

The love of Christ, reflected in your generosity, inspires the board, leadership and staff members of New Hampshire Catholic Charities to be renewed by the One who is Love. For 62 years, we have labored to serve as the open hand of the Lord to the poor and vulnerable in our state. With your faithful support we will continue to move mountains as being barriers that prevent people from living in the Light.

God is love. Your generosity brings that love to newborns and seniors, mothers and fathers, new peoples and old friends. Thank you for witnessing this truth in all that you say and do.

Sincerely in our Lord,

A handwritten signature in blue ink that reads "John B. McCormack". The signature is written in a cursive style with a cross at the beginning.

John B. McCormack
Bishop of Manchester

Mission Statement

Dear Friends,

As servant leaders, Christ continually calls us to care for all His people. Over the past year, as the largest private social service agency in the state, New Hampshire Catholic Charities did this by serving over 60,000 people from all faiths and socioeconomic backgrounds. We did this by distributing nearly 4.3 million pounds of food from our New Hampshire Food Bank to nearly 350 food pantries, shelters and community centers throughout the state; we did this by helping over 1,000 immigrants and refugees from the point of green card status to citizenship status; and we did this by upholding a resident-centered approach to care for those in our eight rehabilitation and nursing centers. As a testament to this approach, five of our eight nursing facilities received perfect state surveys and are now setting the standard for quality of life in rehabilitation and nursing centers across the state.

While our programs will always be there to help people in crisis, thereby “feeding people for a day”, our core goal is to “teach people to fish”, leading them towards independence. This breaks the cycle of dependence and honors one’s dignity.

Thank you for your generous response to last year’s appeal, for your prayers, and for placing your faith in what we do. Because of the commitment and contributions of our donors and volunteers, many of our programs have been sustained since 1946. In fact, over 92% of every donated dollar goes directly towards the services we provide.

I look forward to our work this year as we evolve as a Christian charity in the 21st century. I pray that God will continue to bless us (and you!) in the work that we do because of your support.

Sincerely,



Thomas Blonski
President & CEO
New Hampshire Catholic Charities



New Hampshire Catholic Charities is founded on the life and ministry of Jesus Christ. Serving all people, we strive for social justice and dedicate ourselves to providing quality health and social service programs that heal, comfort, and empower.

Parish and Community Outreach

On January 2, and February 16, 2007, two fast-moving fires ripped through apartment buildings in Berlin, NH. The tragic events took the lives of three people (two from the same family) and affected 16 families. These horrible incidents were not only tragedies for the families, but also for the community as a whole...



Dear Catholic Charities,

My life has changed tremendously this past year and while some people think that I have had my share of bad luck, I simply tell them to remember this...

*I once thought I needed a new pair of shoes,
Until I met a man without feet.*

My name is Andrea Hayducky, and I am a fire survivor; after getting help from agencies like Catholic Charities, I cannot say that I am a fire "victim." I am a mother of five lovely children and just by chance all were gone that night except for my six month old baby.

On the day of the fire, January 2nd, I happened to talk to my insurance company because I was having some issues with my car. I mentioned I should get renters' insurance because I just had finished moving into my new apartment on Main Street in Berlin. I never did sign up at the time for renters' insurance; I thought I could do that later.

I had everything imaginable set for my children. I had even converted our four bedroom apartment into five by putting up walls and doorways. My life had felt complete as far as furnishing my apartment. This was my new start on life after the breakup/separation with my husband. I felt that I had made something out of nothing and I felt very proud for what I did in my apartment.

I was on top of the world that night and I felt compelled to my call my cousin on the phone and talk long after I would have normally been asleep. After awhile, I suddenly smelled smoke, sort of a campfire smell. Knowing that I lived on Main Street, and campfires were just not likely, I turned around toward my door. I was put in amazement by a big fire-like glow. I opened the door and the apartment that was only one inch away from my apartment was consumed in fire from the bottom to the top. I quickly grabbed my baby and fled through some flames to get down to the bottom floor. Without any shoes, coat, or blanket in the middle of January, I found myself alone, cold and scared. A passerby called 911 and I begged for help. He gave me his shoes and put me in his car. The life that I had worked so hard to successfully put together seemed to be gone in three short hours. With every flame that flared up, I watched and cried about every item that I had lost. It took me three months to accumulate all my prized possessions and in an instant they were gone.

This is when New Hampshire Catholic Charities began a new chapter in my life.

Community Out



Nicole Plourde of Catholic Charities was so great. She coordinated each donation, and provided ways to help me financially and with medical concerns. The outpouring of donations for the fire survivors came from numerous cities and even other states. For several weeks, Nicole stayed at work in the Catholic Charities Berlin office after normal hours, making sure that each family had what they needed.

The money that came from fundraisers really did go for good causes. Thanks to the generosity of many, I received new appliances, brand new beds, new and used clothes, toys, dishes and a great number of items. People even went the distance and bought me items just for my family. One of the things that I cherished and lost in the fire was my piano. Nicole found someone who donated me a piano, and then found a way to get it delivered to my apartment.

If I may, I would like to address a poem to the people who donated which I feel describes what you have done for me and my family.

G is for the good people that gave my life back to me.
E is for every kind word that gave back hope to see.
N is for the numerous given items to help fill up blank cupboards, floors and walls.
E is for each gift that was given of many toys, trinkets and dolls.
R is for reaching out into your heart and showing that you care
O is for the other agencies that made your donations to each family, fair.
S is for the sincerity in your voice and making me feel brand new.
I is for the intensity of this situation, which is calmer because of you
T is for team players that worked together as one community, I say thanks.
Y is for your help, support and donations to help my family gain back its strength.

I want people to know that Catholic Charities puts your donations and money to good use, helping victims of tragedy reconstruct their lives. The people of Catholic Charities are helping behind the scenes, at a personal level, and I know that the people out there who go to them in case of an emergency will be well served.

Lucky to be alive and better off to have known Catholic Charities,

Andrea Hayducky

Nicole Plourde of Catholic Charities was so great. She coordinated each donation, and provided ways to help me financially and with medical concerns.

Catholic Charities went above and beyond to help my family piece together what was left and to help us rebuild our lives.



I would like to share with you a “behind the scenes” look at some of the work Catholic Charities has done for my family and continues to do for this community.

My name is Beth Fallon and I live on Granite Street in Berlin, NH with my husband Chris and my three girls; Sarah, age 14, Teresa, age 10 and Molly, who is 8.

On February 16, 2007 at approximately 5:30 in the evening, we were going about our normal routine for the night when my husband heard screaming next door. He looked out my daughter Sarah’s bedroom window and said “The house next door is on fire.” He immediately ran down three flights of stairs to check that no one was left in the burning building next door. I immediately got my children to a safe spot outside and Chris and I both went back in to grab what we could.

I remember the rest of the night as utter chaos, with people running around and fire and police personnel doing what they could to save our building. The winds were so severe that nothing subdued this blaze and, despite the best efforts of the firefighters, we lost everything. All of us who were now without a home were told to go to the old Guardian Angel Church to talk to the Red Cross.

I went there alone; my family was together at a friend’s house. I was shocked and worried as to what was next for my family. As I was standing there really not knowing what to do, Nicole Plourde, the Parish Outreach Coordinator for the Berlin office of New Hampshire Catholic Charities, walked up to me, gave me a much needed hug and told me everything was going to be ok. She directed me as to who I should talk to and told me to keep in contact with her, which I did. She had been a help to us in the past and I trusted her advice. She immediately got busy collecting things for all the fire victims. My children also receive counseling with Janice McKenzie at Catholic Charities because of the effect of the fire—and they just love her.

Catholic Charities went above and beyond to help my family piece together what was left and to help us rebuild our lives. Nicole continues to help with the overwhelming after effects of this tragedy. The financial aspects were too much for us and the Fire Victims’ Fund, managed by Catholic Charities, was able to help with rent, prescriptions, and so much more. My children lost all their toys and Nicole gave them new toys. She is such a special, wonderful lady who is caring and is always there to listen when no one else will.

Thank you to Janice, Nicole and Lisa (the secretary at the Berlin office, who is also great). No words can really express how my family feels about this organization.

Sincerely,

Beth Fallon



Our Place



I came to the OUR PLACE program shortly after finding out that I was pregnant. I had just turned 19, and I wasn't really sure where to look for information or what to expect. It had been so long since my mother had been pregnant, so she thought the OUR PLACE program would be a good starting point. I was three months pregnant at the time.

I began meeting bi-weekly with a nurse who taught me about the various transitions that were happening to my body. I also met with a social worker, who was there to teach me parenting skills and talk about my current situation as well as my future plans and ambitions. I met with her every two weeks and, together, we set long- and short-term goals for me.

During the middle of my pregnancy, life became more difficult. My boyfriend left and completely abandoned the baby and me. I turned to the social worker for guidance on how I could work things out on my own and what to do next.

Once my daughter, Madison, was born in the fall of 2005, I continued to go to OUR PLACE where they have helped support and encourage me in many different ways. In fact, though I no longer work with the nurse, I continue to meet with the same social worker about every three weeks. She is the most caring person I have ever met. Anytime I have ever needed advice, she has always been there to talk to me and guide me. Often, even if I didn't have an appointment, I could call her and she would get back to me as soon as she could—which would usually be right away. When I needed help with a special concern about my daughter, the social worker would assist me by looking up information that would help me. Even when I ask her questions that she doesn't know the answer to, she always tells me she will look into it, which is exactly what she does. And by my next visit, she has either printouts or a book on the information I need and has it ready for me to bring home. She has truly done so much for me—way more than her job demands!

OUR PLACE has also been a great opportunity to meet other young parents like myself. I get the chance to see them at different holiday parties, and it's nice to have our children get together and play while we talk. The staff is also very welcoming all the time, you would never walk in there and see them without a smile on their faces. It has just been a great experience being in this program, and I have learned so much and come such a long way.

My daughter is now 17 months old and I go to school full time. I am still a single mom, but with the help of OUR PLACE, I am working towards my many short-term and long-term goals. This summer I will finish my Associate's degree and this fall I look forward to starting a bachelor's program in psychology. Maybe someday I can give back all that they have done for me and help keep programs like this going. I think OUR PLACE is an excellent program that more young parents should know about.

Sincerely,

Katie Howard

*I think Our Place is
an excellent program
that more young parents
should know about.*

Operation Frontline

*Give a man a fish and
you feed him for a day.*

*Teach a man to fish and
you feed him for a lifetime.*

- Chinese Proverb

In July 2000, the New Hampshire Food Bank, a program of New Hampshire Catholic Charities, partnered with Share our Strength, one of the nation's leading anti-hunger and anti-poverty organizations, to offer Operation Frontline. Through its network of volunteers and direct outreach in targeted communities, Operation Frontline works to find short- and long-term solutions to hunger by providing individuals, parents, and children with the skills they need to make healthy and economical food choices. Operation Frontline offers several curricula to provide nutrition education, cooking, and financial planning instruction.

Culinary professionals and nutritionists volunteer their time to teach low-income adults, teens and children the basics of healthy cooking, nutrition, food budgeting, and sanitation. In addition, Operation Frontline's financial literacy curriculum mobilizes financial planners who volunteer to teach participants the basics of savings, credit, goal-setting, and financial planning. As of 2006, 35 chefs, 27 nutritionists and nutrition students as well as five financial planner instructors and five class helpers volunteered to teach over 1,000 low-income class participants in New Hampshire alone. UNH Cooperative Extension assists the program by helping with workshops and providing the majority of nutrition educators. To date, classes and workshops have been held in nearly every county across the state with Hillsborough and Rockingham representing the main service area. In addition, the Food Bank is currently working to expand its relationship with UNH Cooperative Extension so that it can offer Operation Frontline programs in the remaining seven counties through a satellite classroom program.

Soon, the New Hampshire Food Bank will begin its next course in the fight against hunger with a planned facility expansion. The expansion will give the Food Bank the ability to prepare and flash-freeze perishable foods (via the addition of an industrial kitchen) and offer more classroom and training space to further support the Operation Frontline program. As a result, people will be educated in regard to healthy cooking, nutrition, and budgeting, and will also be taught new, beneficial job skills. Together, these skills will empower them, so that we are no longer feeding them for just a day, but rather for a lifetime.

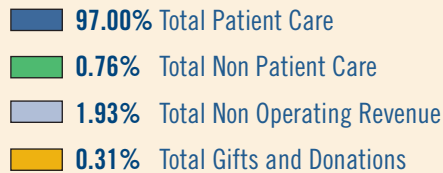
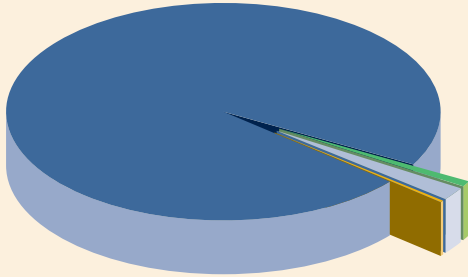


New Hampshire Catholic Charities

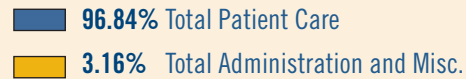
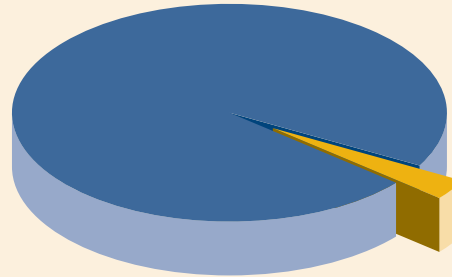
2006 Sources and Uses of Funds

Healthcare Services

REVENUE

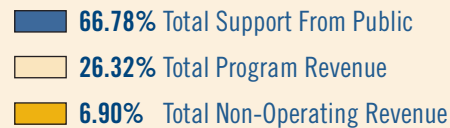
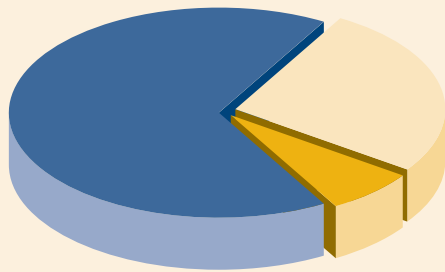


EXPENSES

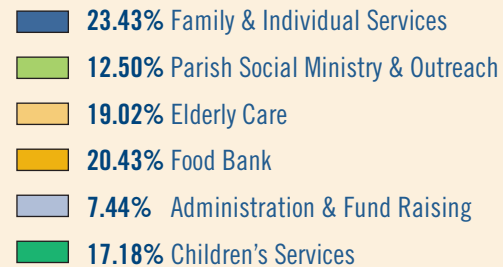
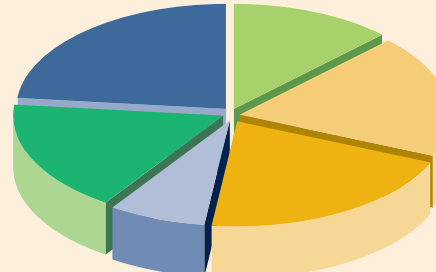


Agency

REVENUE



EXPENSES



Health and Senior Care Services

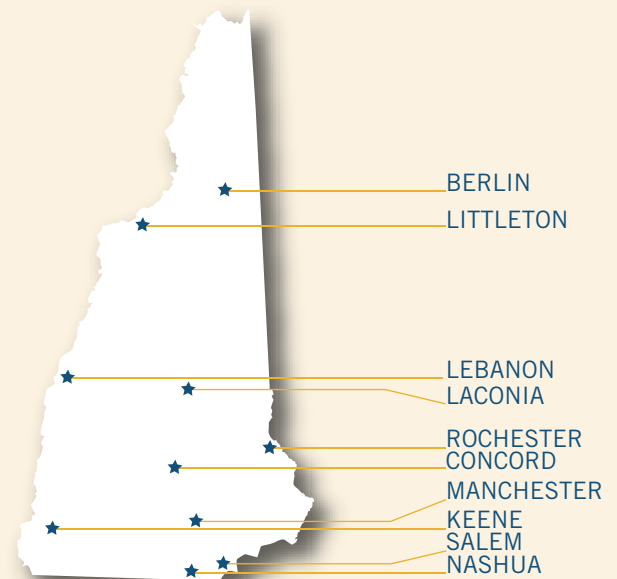
Main Office	641-0577
Bishop Peterson Residence, Manchester	641-6277
Good Shepherd Rehabilitation and Nursing Center, Jaffrey	532-8762
Mt. Carmel Rehabilitation and Nursing Center, Manchester	627-3811
St. Ann Rehabilitation and Nursing Center and Bishop Gendron Senior Living Community, Dover	742-2612
St. Francis Rehabilitation and Nursing Center and Bishop Bradley Senior Living Community, Laconia	524-0466
St. Joseph Residence, Manchester	668-6011
St. Teresa Rehabilitation and Nursing Center and Bishop Primeau Senior Living Community, Manchester ..	668-2373
St. Vincent de Paul Rehabilitation and Nursing Center, Berlin	752-1820
Warde Health Center, Windham	890-1290

Programs and Services

Adoption Services	669-3030
Counseling Services	669-3030
Immigration and Refugee Services, Nashua/Manchester	889-9431
New Hampshire Food Bank, Manchester	669-9725
OUR PLACE, Manchester	647-2244
Parish and Community Outreach	669-3030
Services to Persons with Disabilities	669-3030
St. Charles Children's Home, Rochester	332-4768

District Offices

Berlin	752-1325
Concord	228-1108
Keene	357-3093
Laconia	528-3035
Lebanon	448-5151
Littleton	444-7727
Manchester	624-4717
Nashua	889-9431
Rochester	332-7701
Salem	893-1971



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Michael Lehrman *Vice President for Health Care Services*
Sister Margaret J. Crosby SNDdeN *Director of Immigration and Refugee Services*
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*Since 1945, services have been provided to individuals
of all faiths, from all walks of life...*



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